



BASIC FITTER GUIDELINES

Helping you make the most of your investment in e-jobsheet



DO

DO

Sign-out of the application when you have finished your shift.

DO

Regularly check manually for updates in the **Google Play store**. While every effort has been made to ensure the auto-update facility will help you to manage the sound operation of your **e-jobsheet** app, it is dependent on individual device.

DO

Check that sent jobs have actually been received by **TiDaeX™** (denoted by a sent time and date in the completed jobs page on your tablet).

DO

Contact us as soon as possible via "e-support" on the **TiDaeX™** web client if you encounter any problems.

DO

Try and ensure that your tablet device can connect to a good quality internet connection at least once during the course of a working shift.



DON'T

DON'T

Close the e-jobsheet app without signing out fully first. Closing the app while signed in may result in data loss.

DON'T

Allow your tablet device to run out of battery while using the **e-jobsheet** application.

DON'T

Repeatedly decline data updates, as this can result in data (such as tyre sizes) not being available to you.

DON'T

Uninstall the app or clear app data until all pending data uploads have reached **TiDaeX™**.

DON'T

Have lots of additional programs running in the background (such as Facebook, Messenger etc.) as this can affect performance.

DON'T

Use another user's tablet device. (There should only be one tablet per subscription).

